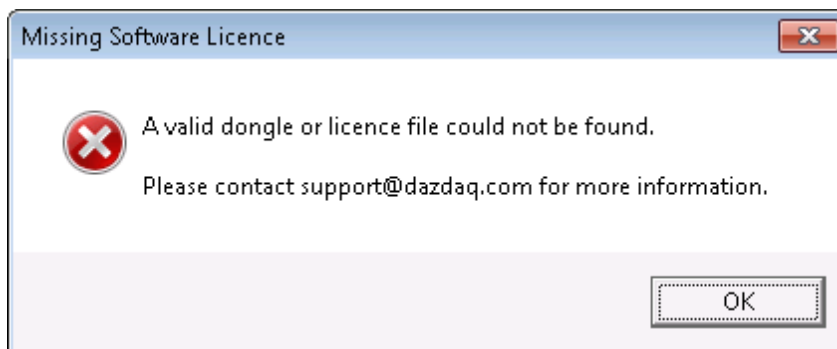


Installing Rockey 4 Dongle driver on Windows 7 64-bit for WorkOut 2.5/WorkOut Plus

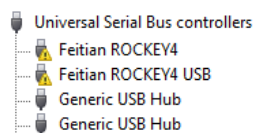
Problem

After installing WorkOut 2.5/WorkOut Plus on Windows 64-bit, on inserting the dongle the dongle light continues to flash and WorkOut cannot be used. When WorkOut is launched the message: **“Missing Software Licence A valid dongle or licence file could not be found. Please contact support@dazdaq.com for more information.”** is displayed, i.e.



More information

In this scenario, launching **devmgmt.msc** (from **Start | Run**) expanding Universal Serial Bus controllers there are exclamation symbols on the Feitian ROCKEY4 entries i.e.

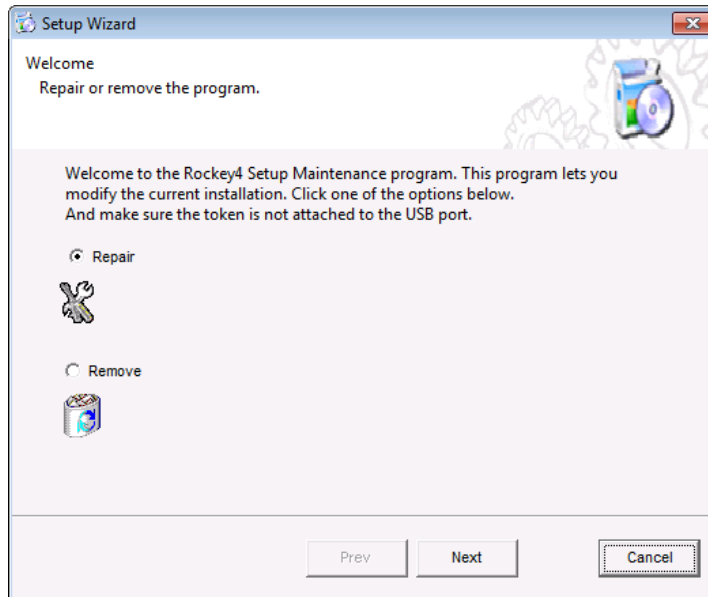


Resolution

To resolve this, the correct driver for 64-bit Windows must be installed AFTER WorkOut has been installed.

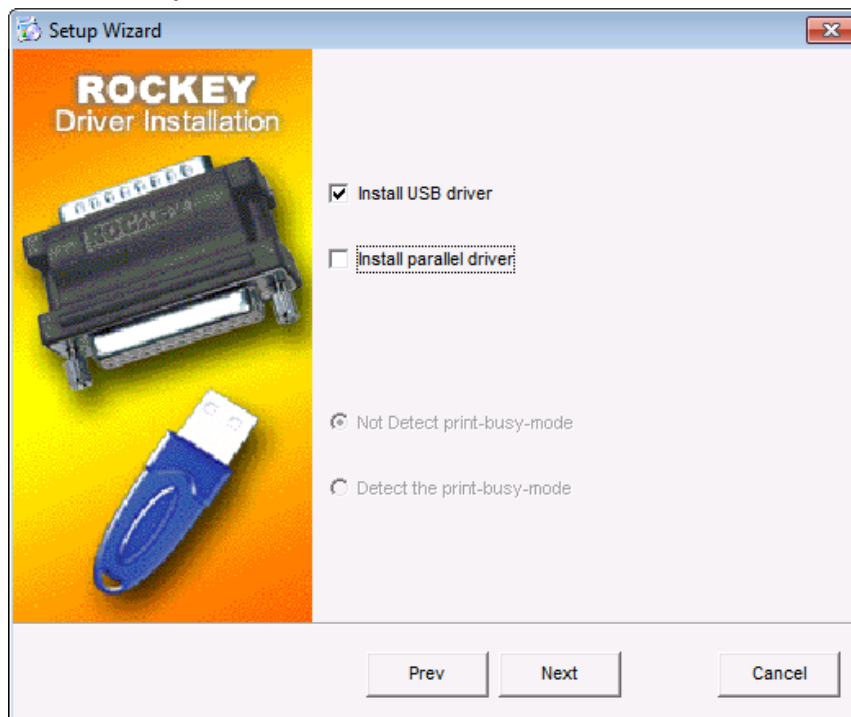
1. Ensure that WorkOut IS currently installed on the system (if it has not yet been installed then install now and restart the PC if advised before continuing).
2. Remove the WorkOut dongle
3. Download driver from:
http://myassays.blob.core.windows.net/dazdaq/ROCKEY4_Driver_Window_7_64bit-2009-12-23.zip
4. Unzip and launch the file **InstDrv-2009-12-23.exe**

5. Select **Repair** option (it may already be selected), i.e.



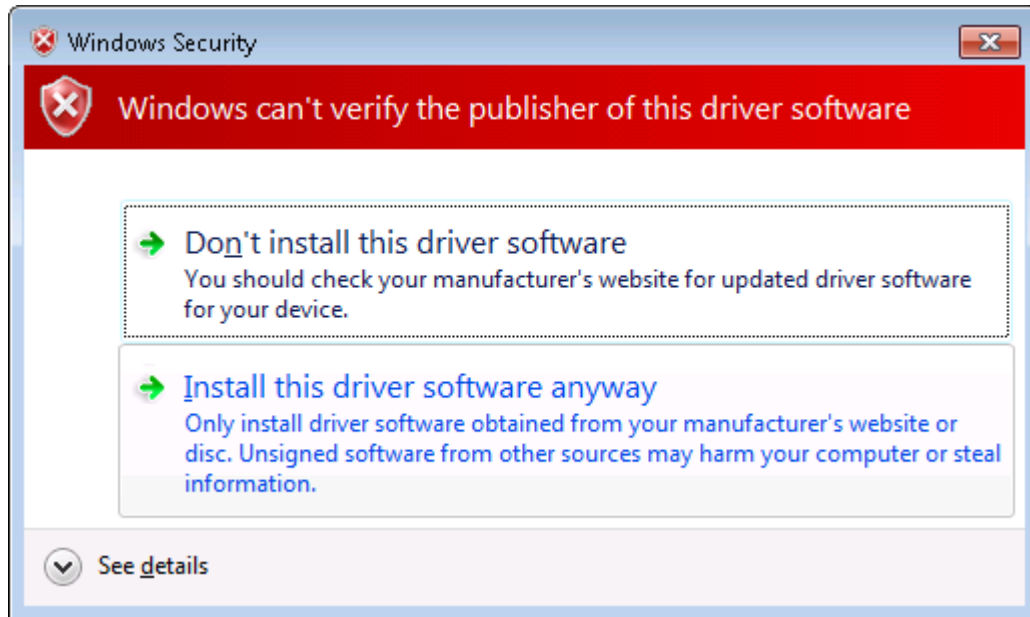
6. Press **Next**

7. Untick **Install parallel driver**, i.e.

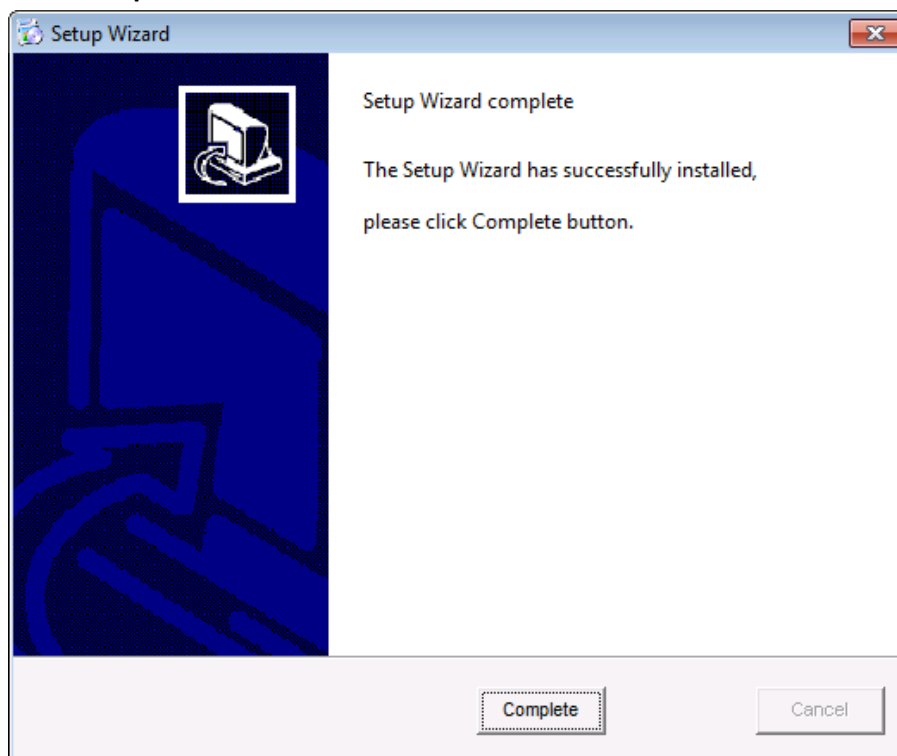


8. Press **Next**

9. If prompted **select Install this driver anyway**, i.e.



10. Press **Complete**



11. If prompted to restart press **Yes** and restart computer then log back in
12. Insert the dongle into a free USB port
13. The dongle's light will initially flash whilst the driver installation completes. After 20-60 seconds the light should remain lit indicating that the dongle is then ready to use (i.e. WorkOut can be launched)